



OUTSOURCED SERVICES SCRUTINY PANEL

Wednesday, 26th November, 2014

7.00 pm

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CONTACT

If you require further information or you would like a copy of this agenda in another format, e.g. large print, please contact Jodie Kloss/Alan Garside in Democracy and Governance on 01923 278376 or by email to legalanddemocratic@watford.gov.uk .

Welcome to this meeting. We hope you find these notes useful.

ACCESS

Access to the Town Hall after 5.15 pm is via the entrance to the Customer Service Centre from the visitors' car park.

Visitors may park in the staff car park after 4.00 p.m. and before 7.00 a.m. This is a Pay and Display car park; the current charge is £1.50 per visit.

The Committee Rooms are on the first floor of the Town Hall and a lift is available. Induction loops are available in the Committee Rooms and the Council Chamber.

FIRE/EMERGENCY INSTRUCTIONS

In the event of a fire alarm sounding, vacate the building immediately following the instructions given by the Democratic Services Officer.

- Do not use the lifts
- Do not stop to collect personal belongings
- Go to the assembly point at the Pond and wait for further instructions
- Do not re-enter the building until authorised to do so.

MOBILE PHONES

Please ensure that mobile phones are switched off or on silent before the start of the meeting.

FILMING / PHOTOGRAPHY / RECORDING / REPORTING

Please note: this meeting might be filmed / photographed / recorded / reported by a party other than Watford Borough Council for subsequent broadcast or publication.

If you do not wish to have your image / voice captured you should let the Chair or Democratic Services Officer know before the start of the meeting.

An audio recording may be taken at this meeting for administrative purposes only.

COMMITTEE MEMBERSHIP

Councillor P Taylor (Chair)

Councillor K Hastrick (Vice-Chair)

Councillors S Counter, J Dhindsa, S Greenslade, A Joynes and R Martins

AGENDA

PART A - OPEN TO THE PUBLIC

1. APOLOGIES FOR ABSENCE/ COMMITTEE MEMBERSHIP

2. DISCLOSURES OF INTEREST

3. MINUTES

The minutes of the meeting held on 22 October 2014 to be submitted and signed.

Copies of the minutes of this meeting are usually available seven working days following the meeting.

(All minutes are available on the Council's [website](#).)

4. PERFORMANCE REPORT (Pages 1 - 18)

Report of the Partnerships and Performance Section Head

This report provides the Panel with the relevant performance indicators for Quarter 2 2014/15.

5. VEOLIA CONTRACT - PARKS AND STREETS

The Panel will receive a presentation of the Environmental Services Client Manager (Parks & Streets).

6. CONCLUSIONS AND RECOMMENDATIONS

The Panel are asked to consider any conclusions and recommendations arising from the item on parks and streets.

7. UPDATE ON ACTIONS (Pages 19 - 30)

The latest update on actions is attached. The Panel is asked to make any comments and note which actions can be signed off as completed.

8. WORK PROGRAMME (Pages 31 - 32)

The Panel are asked to review the attached work programme and to consider which strategic issues they would like to focus on at the meeting with SLM in January.